Premium hotel management training
Looking for a career in hotel management with a luxurious difference?

Study with Angliss International Hotel School and we will take you there.

Angliss International Hotel School offers students a customised study pathway to take service delivery to a new and premium level. With exposure to masterclasses covering the finer and more specialised areas of hotel service, students will be equipped for a career offering exceptional service in the international hotel industry.

The Angliss International Hotel School Difference

◊ Masterclasses
Gain specialised skills leading to an exciting career in the provision of luxury services.

Masterclasses include:
• High-end beverages
• Sales
  - Representing ‘The Brand’
  - Selling to enhance the customer experience
• Currency and exchange rates
• Butler service introduction
• Luxury linens
• Revenue simulator
• Chinese tourism cultural training
• Understanding the organisational image

◊ Industry placement
Benefit from exposure working with our leading hotel partners, ensuring you experience the best in exclusive service delivery.

Our Partners:
• The Como Hotel Melbourne
• Crowne Plaza Melbourne
• Grand Hyatt Melbourne
• Hilton Melbourne
• ibis Melbourne
• InterContinental - Melbourne The Rialto
• Jasper Hotel
• Hotel Lindrum
• Lyall Hotel
• Melbourne Marriott Hotel
• Pullman Hotel
• Sheraton Melbourne Hotel
• Sofitel Melbourne
• Stamford Hotel
• The Westin Melbourne

◊ Go global
Take up the opportunity to participate in an international study tour with our leading hotel partners.

◊ Architecturally designed training suites
Develop your skills in beautifully designed spaces dedicated to Angliss International Hotel School students.

Learn from the industry experts
The Angliss International Hotel School program commences with a Diploma of Hospitality Management which is an intensive program delivered on campus and via an industry placement over one year. Students then progress into a Bachelor degree at William Angliss Institute for an additional two or three years, depending on the degree.

**Study Path**

**Diploma of Hospitality Management**
- CRICOS Code: 090997D
- Course Code: SIT50416
- Campus: Melbourne
- Intake: Feb, July
- Duration: 12 months

**Study areas**
Focusing on operational aspects of hotel services, students will develop knowledge and skills in:
- Food and beverage service
- Food knowledge
- Introduction to kitchen operations
- Bar operations
- Customer service
- Reservations
- Front office and reception service operations
- Concierge and porter services
- Room service and housekeeping

**Supervised training will be completed in:**
- Operational management and planning
- Leadership
- Workplace health and safety
- Managing quality customer service
- Managing budgets

**Work-based learning**
Students will participate in an industry placement which involves exposure to food and beverage service, housekeeping, front office operations and concierge.

Students also have the opportunity to participate in an international study tour with a leading hotel partner. This will provide students with invaluable experience in international hotel service standards.

**Progression to Degree**
Students who have completed the Diploma of Hospitality Management with the Hotel School will be guaranteed entry into any Bachelor course offered by William Angliss Institute. This includes the new Bachelor of Resort and Hotel Management Degree (CRICOS 089145C), available from February 2017.

After completion of the Diploma, students progress directly into the second year of the Bachelor of Resort and Hotel Management. Students complete their Degree in four years via the Professional Practice specialisation. The final year of study is an industry internship.

The Degree includes a combination of core and elective subjects, with core subjects including:
- Financial analysis and decision making
- Managing resort operations
- Human resource operations in the services industry
- Innovation and entrepreneurship
- Revenue management
- Strategy, change and leadership

**Bachelor of Resort and Hotel Management (CRICOS Code: 090997D)**
- 1.5 years
- 2 years
- 2.5 years
- 3 years

- Work-based learning
- Work integrated learning internship

**Professional Practice**
- 3.5 years
- 4 years
International Student Application Process

Information about how to apply to Angliss International Hotel School can be found by visiting:
angliss.edu.au/international/how-to-apply

Contact Us

For more information about studying with Angliss International Hotel School:
+61 3 9606 2169
international@angliss.edu.au
anglisshotelschool.edu.au

RTO No. 3045 CRICOS Provider No. 01505M HEP 9534
The Angliss International Hotel School is supported by the Victorian Government.